

## How to Get a TWIC Card: Step-by-Step Guide

A Transportation Worker Identification Credential (TWIC) card is required for access to secure sites (refineries) where Curran International performs field services. This credential allows entry into maritime facilities and vessels regulated by the U.S. Coast Guard. Follow these steps to apply for your TWIC card.

# 1. Check Eligibility

- **Citizenship**: You must be a U.S. citizen, U.S. lawful permanent resident, or have qualifying immigration status.
- **Background Check**: A security threat assessment will include a criminal background check and an immigration status review.

### 2. Gather Required Documents

- **Proof of Identity and Citizenship**: Examples include a U.S. passport, driver's license and birth certificate, or a lawful permanent resident card.
- Other Options: Check TSA's list of acceptable documents for alternative identification.

#### 3. Submit an Application

• Online Application: Visit the TSA TWIC Application Website (tsa.gov/twic) and complete the online form or fill it out at the enrollment center.

## 4. Schedule an Appointment

- Find a Houston Enrollment Center: Visit <u>tsaenrollmentbyidemia.tsa.dhs.gov</u> or call 1-855-347-8371 to locate the nearest center and schedule your appointment.
- **Appointments Recommended**: Walk-ins are accepted at some locations, but scheduling an appointment will reduce wait time.

# 5. Attend the Enrollment Appointment

- **Bring Required Documents**: Take your ID documents to the appointment.
- **Provide Biometrics**: You'll be photographed and fingerprinted.
- Pay the Fee: The standard fee is \$125.25 for a five-year TWIC card. If you have a hazardous materials endorsement (HME) or a Free and Secure Trade (FAST) card, you may qualify for a reduced fee of \$93.00.



# 6. Check Your Application Status

- **Processing Time**: TSA typically processes applications within **60 days**, though this may vary.
- Track Online: Monitor your application status on the TSA's TWIC website. It's recommended to apply at least **60 days** before you need the credential.

### 7. Receive Your TWIC Card

- **Delivery Options**: You can either pick up your TWIC card at the enrollment center or have it mailed to your home.
- **Delivery Time**: Expect your card within **10 days** after approval.

## 8. Renewal Process (for Future Reference)

- **Renew Early**: You can renew your TWIC card online up to one year before or after the expiration date.
- Expired More Than a Year: If your TWIC card has been expired for more than a year, you'll need to complete a new in-person enrollment.

#### **Need Assistance?**

For more help with the TWIC application process:

• **Phone**: 1-855-347-8371

• **Email**: twic.issue@tsa.dhs.gov

• Website: tsa.gov/twic

